File No. 15(31)2020/FoSCoS/RCD/FSSAI

Food Safety and Standards Authority of India

(A Statutory Authority established under the Food Safety and Standards Act, 2006)

(Regulatory Compliance Division)

FDA Bhawan, Kotla Road, New Delhi - 110002

Dated, the December 2020

Subject: Launch of Food Safety Compliance System (FoSCoS) for Indian Railways w.e.f 1st Jan 2021 - reg.

A new, upgraded version of online food licensing and registration system FoSCoS (Food Safety Compliance System) has been launched pan India w.e.f 1st November 2020 except for Indian Railways. It is informed that the launch of FoSCoS in Indian Railways is planned on 1st January 2021 and to enable the same, FLRS shall be closed w.e.f 29th December 2020 (at 10:00 pm)

- 2. Resource materials such as User Manuals, Video Tutorials, Flyer on Key Features, Guidance Document and Presentations for training have been made available under user manual section of Homepage i.e. https://foscos.fssai.gov.in/user-manual. FAQs, Migration Strategy adopted, SOPs and other key orders have been made available on the Homepage itself. Further, users of the system may acquaint themselves with the features of FoSCoS through demo version https://fcstraining.fssai.gov.in.
- 3. In view of the above, it is hereby advised that users of the system of Indian Railways may complete their pending tasks related to FSSAI licensing and registration on FLRS by 29th December 2020 (10:00 pm). FoSCoS will remain operational in the all States/UTs where it is already operational.
- 4. It is informed that as per decision of CAC and Food Authority, it has been decided to integrate online payment gateway (Razorpay) with FoSCoS for licensing and registrations. The option of cash payment shall be no longer available for licenses. The status of online payment shall be available on FoSCoS itself.
- 5. Designated Officers/ Food Safety Officers may be instructed to provide assistance to food businesses in resolving their queries and help to ensure smooth functioning of FoSCoS. They may also conduct training and outreach activities to all stakeholders to publicize the FoSCoS. Further, users may also contact FSSAI Helpline at 1800112100 or email at helpdesk-foscos@fssai.gov.in.

(Dr Shobhit Jain)

Executive Director (Compliance Strategy)

Email: ed-office@fssai.gov.in

To -

- 1. Executive Director (Health), Additional Food Safety Commissioner for Indian Railways, Railway Board, rail Bhavan, New Delhi.
- 2. All Food Business Operators, Associations, Food Safety Mitra and other Stakeholders

- 3. Directors of all Regional Offices, FSSAI
- 4. Head (IT) for uploading on website

Copy for information to -

- 1. All Divisional Heads of FSSAI
- 2. PPS to Chairperson, FSSAI
- 3. PS to CEO, FSSAI