

40% Online Listed Restaurants Fail To Comply With FSSAI Regulations

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ecommerce platforms, FSSAI had given July 31 deadline to these companies



After the <u>deadline of July 31</u> for online food delivery platforms to delist non-FSSAI (Food Safety and Standards Authority of India) licensed food businesses, the regulator has issued a statement saying that **about 40% of restaurants listed on online food delivery platforms such as UberEats, Zomato and Swiggy have failed to meet its deadline for obtaining licence.**

Inc42 had earlier reported that FSSAI order was also aimed at ensuring that FBOs listed on platforms — Box8, Faasos, FoodCloud, Foodmingo, Foodpanda, JusFood, LimeTray, Swiggy, UberEats and Zomato — comply with the food safety rules and regulations.

The food authority had asked these platforms to submit a report on action taken against non-licensed FBOs along with their details by July 31, 2018.

In a statement, FSSAI has now said, "Some of the ecommerce platforms have not even obtained a licence for themselves." The statement further noted that in many cases, listed food businesses have recently applied for FSSAI License/Registration but still do not possess them.

"It has also been decided to conduct an audit of IT platforms of these ecommerce food aggregators from the angle of compliances for food safety and hygiene under the Food Safety and Standards Act, 2006 read with Food Safety (Licensing and Registration) Regulations, 2011," the statement added.

After receiving consumer **complaints of sub-standard food being served through ecommerce platforms,** the aggregators were advised to display FSSAI license number on their platform along with the name and location of the restaurants.