

F. No: 02/Exhibition/IEC/FSSAI-2019-20

FSSAI FOOD SAFETY AND STANDARDS AUTHORITY OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE 3RD FLOOR, FDA BHAWAN, KOTLA ROAD, NEW DELHI-110002

Request for Proposal (RFP)/Tender Notice

Inviting Tender/RFP for Selection of agency for implementation of Quiz - Eat Right India NATIONAL QUIZ LEAGUE (Season One)
for Food Safety and Standards Authority of India

The Food Safety and Standards Authority of India invites sealed Tenders from the experienced and well established bidders for **implementation of Quiz - Eat Right India NATIONAL QUIZ LEAGUE (Season One)** in compliance to terms and conditions stipulated in the tender document.

The tender document is available on the FSSAI website <u>www.fssai.gov.in</u> as well as on CPP Portal <u>www.eprocure.gov.in</u>. The duly filled Tender Document with relevant supporting documents may be submitted on 08th April, 2020 by 1700 hrs addressed to Joint Director (Social and Behavioral Change), 4th Floor, Food Safety and Standards Authority of India, FDA Bhawan, Kotla Road, New Delhi-110002 along with A Demand Draft / Banker Cheque of Rs. 4,00,000/- (Rupees Four Lakhs only) drawn in favour of Sr. Accounts Officer, FSSAI payable at Delhi as Earnest Money Deposit (EMD).

Address for communication: Joint Director (Social and Behavioral Change Division), Food Safety and Standards Authority of India, FDA Bhawan, Kotla Road, New Delhi-110002

This RFP is being issued with no financial commitment and the FSSAI reserves the right to change or vary any part thereof at any stage. FSSAI also reserves the right to withdraw the RFP or withhold/cancel the proposed work even after selection of suitable vendor, whenever it become necessary or considered appropriate at any stage without assigning any reason there-for.

Sd/-(Vijay Pal Singh) Joint Director SBCD

Date: 17.3.2020

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RFP/Tender notice

Sub: Selection of agency for implementation of Quiz - Eat Right India NATIONAL QUIZ LEAGUE (Season One) for Food Safety and Standards Authority of India – reg.

- 1. This Request for Proposal (RFP) is divided into following Parts as follows:
 - i. Purpose of the RFP
 - ii. Scope of work
 - iii. Eligibility Criteria / Pre-Qualification Criteria
 - iv. Important Dates
 - v. Bid Document and its submission
 - vi. Evaluation of Bids and Selection process
 - vii. Award Criteria
 - viii. Other important information
 - ix. RFP Cancellation
 - x. Conflict of interest
 - xi. Disclaimer
 - xii. Amendment to RFP
 - xiii. Liability
 - xiv. Applicable Law and Jurisdiction
 - xv. Designated Point of Contact

1. Purpose of the RFP

Eat Right India' movement aims to ensure health and well-being of people by promoting safe, hygienic, healthy and sustainable diets with mindful eating habits through coordinated multi-sectoral approach. Given that food habits are formed early in life and difficult to change thereafter; focus of Eat Right India is on young people, therefore, school is an obvious place for action. Using food as a pedagogical tool can be very effective in this regard. Students could potentially be agents of change for society as a whole, influencing their own families and communities.

In this context, the FSSAI is launching 'Eat Right India National Quiz League' (ERI.NQL). This competitive quiz is to increase awareness and knowledge on safe and wholesome food. This would also support students to inculcate right eating habits and would give a boost to

the on-going Eat Right @School initiative for long-term engagement of schools with Eat Right India movement across the country.

This nation-wide initiative will be executed through a thoughtfully curated series of quiz competitions from school level to national level. A combination of online, on ground and live events would be used. Services of well-known quiz masters would be utilized. They would bring their rich quizzing expertise and passion to this programme. In the first year, ERI.NQL would be in English only and restricted to 50 cities, in subsequent years, this would be extended to the districts and conducted in Hindi and other languages as well.

2. Scope of Work

- 2.1 A tentative structure of the quiz is defined at **Annexure 1**(Format is suggestive; bidders may provide an alternate format). To fulfil the requirements specified thereunder, the scope of the work for the bidder is defined as under:
 - a) To frame and select questions for conducting quiz at various levels (intra, inter school, city, zonal and national level) as per the grade/age of students and level of competition. The relevant materials in this regard may be downloaded from the website www.fssai.gov.in.
 - b) To design, maintain and execute activities related to the e-platform. The e-platform to be developed to handle:
 - i. Registration of schools and student participants
 - ii. Online quiz at school level
 - iii. Live rounds
 - iv. Data management
 - v. On-site Quiz:
 - c) To conduct on the spot quiz event in 50 cities along with 4 Zonal, 1 National level event. Basic structure of the events to include:
 - i. Venue
 - ii. AV/Sound
 - iii. Branding
 - iv. Lodging and boarding of participants (Zonal, National)
 - v. Food
 - vi. Travel
 - vii. Other material support (eg buzzers)
 - viii. Hosting of event
 - d) To design and provide Award and Certificate at various levels as per the below table

Level	of	Responsibility	of	Level	of	Options of prize
quiz		award/prize and	certificate	distribution		
		distribution				

	CERTIFICAT ES	PRIZES	for 1 st , and runner-up at	Caps, T-shirts, Eat Right Trophy and
Intra school level	Agency	Agency	various levels	the other options of items for prizes
Inter school level	Agency	Agency		relevant to Eat Right or Food Safety
City level	Agency	Agency		
Zonal level	Agency	Agency		
National Level (Final winners)	Agency	FSSAI		

- e) To provide timely reports on activities at each level to FSSAI during the implementation period and after completion of the season one.
- f) Promotion of quiz across various media platforms
- g) It will be the responsibility of the shortlisted agencies to engage with stakeholders working in food ecosystem of the country to support the above activities
- h) Responsibility of providing such other services as may be necessary for the end-to-end implementation of Quiz. Bidders will have to clarify at the time of technical bid stage, the services it will provide for the end-to-end implementation of Quiz

3. Eligibility Criteria / Pre-Qualification Criteria

- **3.1 Experience:** The agencies in partnership, MNC, Public or Private Limited Companies, etc. must have at least 3 years of relevant experience in conducting public engagement activations and event management with atleast one activity with central or state Government.
- **3.2 Annual Turnover:** An agency must have annual turnover of a minimum of Rs. 3 Crore during the last three financial years (2016-17, 2017-18& 2018-19). The turnover is to be supported by financial statement of accounts duly certified by the Chartered Accountant and ITRs.
- **3.3 Earnest Money Deposit (EMD):** A Demand Draft / Banker Cheque of Rs. 4,00,000/- (Rupees Four Lakhs only) drawn in favour of Sr. Accounts Officer, FSSAI payable at Delhi as Earnest Money Deposit (EMD) to be submitted in a separate envelope should accompany the bids. The EMD will be returned to unsuccessful bidders without interest and in one month from the date of final selection of agency, after the tender process is completed. **The MSME is however exempted from EMD.** The EMD will be forfeited if the bidder withdraws or amend/impairs or derogates from the tender in any respect within the validity period of their tender.

3.4 It should not be black listed by any Government Department or PSU. Affidavit / undertaking on letter head of the agency stating that it is not black listed by any Government Department/PSUs to be submitted.

4. Important Dates

Sr. No.	Event	Schedule Date
1	Release of RFP	17.03.2020 , 5:00 PM
3	Last date for Submission of Responses to RFP	08.04.2020, 5:00 PM
4	Opening of the Bids	09.04.2020, 11:30 AM
	Date for presentations will be communicated to	
	the successful bidders	

5. Bid Document and its submission

- 5.1 The RFP is being invited in the form of Technical Bid super scribed as ["Technical Bid for **Quiz** Eat Right India NATIONAL QUIZ LEAGUE Season One"] and Financial Bid super scribed as ["Financial Bid for **Quiz** Eat Right India NATIONAL QUIZ LEAGUE Season One"] in separate sealed envelopes.
 - **5.2** Technical Bid must include a general background of the respondent agency, with information on the contact person for matters relating to this RFP. This part must include a letter indicating the interest of the agency in providing the services as they relate to the RFP The letter must be on the respondent agency letterhead, signed by an official who is authorized to respond to the RFP on behalf of the agency.

This part must also include a clear and concise summary of the respondent's qualifications and experience as they relate to the RFP. Information should include the core business and years in business; description of similar work.

5.3 Copies of Response:

Respondents must submit two (2) hard copies and one (1) electronic copy in pen drive of their response to this RFP to the designated point of contact by the date and time specified in this RFP.

5.3 Response Date:

Responses to this RFP are due on the date specified in the table above before 17:00 hours. The Envelopes of EMD, Technical Bid and Financial Bid should be kept in a bigger envelop super scribed as "RFP for **Quiz** - Eat Right India NATIONAL QUIZ LEAGUE Season One" and must be submitted to the designated point of contact as mentioned below i.e. Joint Director (Social &Behavior Change), 4th Floor, FDA Bhawan, Kotla Road, New Delhi-110002.

6. Evaluation of Bids and selection process:

6.1 QCBS (Quality and Cost Based System) will be utilized for evaluation of bids: "Final quality cum cost evaluation: The final evaluation will be done under combined Quality-cum-Cost based systems with 70% weightage assigned to the Technical Score and 30% weightage assigned to the financial quote. The bidder scoring the highest marks will be selected.

6.2 The evaluation of Technical Proposals will be done by technical evaluation committee on basis of the following criteria:

S No.	Criteria	Marks
(i)	Profile & Track Record of the agency	20
(ii)	Prior experience of working with other Government agencies/institutions etc. in similar kind of work.	20
(iii)	Presentation: Agency will be required to make a presentation at FSSAI. It will include:	
	Implementation Strategy	30
	Innovative ideas for school/children engagement	10
	Capability and strategy for stakeholder engagement	10
	Capability and strategy for media promotion	10
Total	(i) to (iii)	100

Note 1.: -The bidders may, **at their own cost**, present innovative ideas for media engagement and promotion (including advertisement and live coverage & telecast as per the no. of rounds and duration of quiz); Bidders are encouraged to tie-up with media partners.

Agencies scoring 70% marks or more in the Technical Evaluation (i.e. 70 marks out of 100), will be short listed for inviting the financial bids.

Table: Requirements

S No.	Description of work	Amount	in
		rupees	
	 e-platform - design, maintain and execute activities related to the e-platform. The e-platform to be developed to handle: Registration of schools and student participants Online quiz at school level Live rounds Data management On-site Quiz: 		

(iii)		
	On-site events - conduct on the spot quiz event in 50 cities along with 4 Zonal, 1 National level event. Basic structure of the events to include: (also include amount per unit separately for city, zonal and national) • Venue • AV/Sound • Branding • Lodging and boarding of participants (Zonal, National) • Food • Travel • Other material support (eg buzzers for live quiz) • Hosting of event • Award and Certificate	
(iv) (v)	Quiz master for zonal and national event Recording of zonal and national events and short bytes (1 min) of the city events	

Note 2.: - All documents shall be in A4 size sheets, Serial Numbered, duly signed by the Chartered Accountant or Authorized signatory of the company & stamped (Company Seal) and these shall be spiral bound. No loose sheets will be entertained. Bids not found in order, as explained, will be treated as non-responsive and will be rejected.

7. Award Criteria

The Authority will award the contract to the successful bidder/ Contractor whose bid has been determined to be in full conformity to the bid document and has been determined as the lowest evaluation bid.

8. Other Important Information

- 8.1 The successful bidders will have to enter into an agreement with FSSAI comprising of the clauses as per parameters mentioned in this RFP. Suitable and mandatory changes will also be added in the agreement for smooth execution of the contract.
- 8.2 The successful agencies shall be required to execute a 'Bank Guarantee' of equivalent amount of 10 % of final quote before taking up any work and valid for period of 60 days beyond the date of validity of the contract (including extendable period). In favour of the 'Senior Accounts Officer, Food Safety and Standards Authority of India ', New Delhi. If, not forfeited the EMD of appointed agency shall be returned after the completion of project.

8.3 The agency shall carry out the work if extended beyond indicated time in same terms and condition, without any financial implication.

9. RFP Cancellation:

FSSAI reserves the right to withdraw this RFP at any stage without assigning any reason, if FSSAI determines that such action is in the best interest of the FSSAI.

10. Conflict of Interest

The Bidder shall disclose to FSSAI in writing, all actual and potential conflicts of interest that exist, arise or may arise (either for the Bidder or its team) in the course of performing the Services as soon as it becomes aware of such a conflict. Bidder shall hold FSSAI's interest paramount, without any consideration for future work, and strictly avoid conflict of interest with other assignments.

- 1. In the event of any question, dispute or difference arising under the agreement or in connection there-with, the same shall be referred to the sole arbitration of the Chief Executive Officer of FSSAI or in case his designation is changed or his office is abolished, then in such cases to the sole arbitration of the officer for the time being entrusted (whether in addition to his own duties or otherwise) with the functions of the Chief Executive Officer, FSSAI or by whatever designation such an officer may be called (hereinafter referred to as the said officer), and if the Chief Executive Officer or the said officer is unable or unwilling to act as such, then to the sole arbitration of some other person appointed by the Chief Executive Officer or the said officer. The agreement to appoint an arbitrator will be in accordance with the Arbitration and Conciliation Act 1996. There will be no objection to any such appointment on the ground that the arbitrator is a Government Servant or that he has to deal with the matter to which the agreement relates or that in the course of his duties as a Government Servant he has expressed his views on all or any of the matters in dispute. The award of the arbitrator shall be final and binding on both the parties to the agreement. In the event of such an arbitrator to whom the matter is originally referred, being transferred or vacating his office or being unable to act for any reason whatsoever, the Chief Executive Officer, FSSAI or the said officer shall appoint another person to act as an arbitrator in accordance with terms of the agreement and the person so appointed shall be entitled to proceed from the stage at which it was left out by his predecessors.
- 2. The arbitrator may from time to time with the consent of both the parties enlarge the time frame for making and publishing the award. Subject to the aforesaid, arbitration and Conciliation Act, 1996 and the rules made there under, any modification thereof for the time being in force shall be deemed to apply to the arbitration proceeding under this clause.
- 3. The venue of the arbitration proceeding shall be the office of the Chief Executive Officer, FSSAI, or such other places as the arbitrator may decide.

11. DISCLAIMER

- i. The information submitted in response to this RFP may be subject to public release (as per RTI norms). Therefore, please do not include proprietary or confidential business information in your response. Vendors responding to this notice assume the risk of public disclosure if confidential information is included.
- ii. This notice is not to be construed as a commitment by the FSSAI to contract for services. Please be advised that the FSSAI will not pay for any information provided as a result of this notice and will not recognize or reimburse any cost associated with any RFP submission.
- iii. The Authority shall not be responsible for any late submission of bid i.e. beyond the date of bid submission as mentioned in this RFP at clause no. 4 for any reasons whatsoever. The applications received late will not be considered and returned unopened to the applicant.
- iv. The Authority reserves the right
 - a) To reject any / all applications without assigning any reasons thereof.
 - b) To relax or waive any of the conditions stipulated in this document as deemed necessary in the best interest of the Food Authority without assigning any reasons thereof and the same will be informed to the bidders before the technical bid.
 - c) To include any other item in the Scope of work at any time as and when necessary after consultation with prospective agencies or otherwise.

12. Amendment to RFP

At any time prior to the last date for receipt of bids, the Food Safety & Standards Authority of India, may be for any reason whether at its own initiative or in response to a clarification requested by a prospective agency, modify the RFP Document by an amendment. In order to provide prospective Agencies reasonable time in which to take the amendment into account in preparing their bids, the Authority may, at its discretion, extend the last date for the receipt of Bids and/or make other changes in the requirements set out in the invitation to RFP.

13. Liability

- i. FSSAI shall not be responsible in any way about the tenders that are delivered/dropped elsewhere and/or after the last date and time for receipt of tenders.
- ii. FSSAI may, at its discretion, extend the date & time for submission of tenders in which case all rights and obligations of the FSSAI and bidders shall be subject to the extended date & time.

- iii. If the date fixed for receiving and opening of Tenders is declared as holiday by the FSSAI, the tenders will be received and opened on next working day, with no change in the timing unless notified.
- iv. The authority shall enter into an agreement only with the selected agency for organizing the quiz. Agency shall be responsible for providing services including insurance of venues, participants, etc. and any liabilities arising thereof.

14.Applicable Law and Jurisdiction

In case of any disputes related to this tender notice, the same shall be governed by the Indian Law both substantive and procedural, for the time being in force and shall be subject to the exclusive jurisdiction of Indian Courts at Delhi

15. Designated Point of Contact

FSSAI's single point of contact for this RFP and the delivery point for responses and correspondence is:

Joint Director (Social and Behavioral Change Division)
Food Safety and Standards Authority of India
FDA Bhawan, Kotla Road, New Delhi-110002
011-23217402



Eat Right India

NATIONAL QUIZ LEAGUE

Season One

A FSSAI Initiative

WHO CAN PARTICIPATE

All students in participating schools are invited to participate in two categories

- ➤ JUNIOR (Grade 5th 8th) at Intra-School and City Level
- > SENIOR (Grade 9th to 12th) at Intra-school, City, Zonal and National Level

HOW WILL THE QUIZ WORK

Level 1: School Level (in 50 identified cities) April-May, 2020

- Sample test papers will be shared online to prepare for the quiz.
- The online rounds would last for 2 weeks
- Each student can attempt the quiz twice in a week. The best score will be taken into account.
- Each attempt will consist of 50 multiple choice questions split into 3 difficulty levels (Easy, Medium and Tough)
- Points will be given based on accuracy and speed (time bonus for answering faster)
- In each school, the two top-scoring students in each category will be selected to form a team that will represent the school at the City Level.

Level 2: City Level - 50 cities July-August 2020 Each city with minimum 20 schools

- In each City Level contest, a cluster of 10 schools will gather to compete at a single venue for each category.
- 10 teams will appear for the written/online preliminaries in each city
- The preliminaries will consist of 30 questions to be answered in 30 minutes
- The top 6 teams will qualify for the on stage city finale
- The finale will consist of 5 live rounds (may include multimedia driven rounds including MCQ, Visual rounds, Buzzer rounds)
- In Junior category, one team will be city level winner and awarded prize and certificate
- In Senior category, one team one team per cluster will emerge which will represent city at Zonal Level.

Level 3: Zone level - 4 Zones (To be held in Delhi, Mumbai, Chennai and Kolkata) September 202

In the Zone Level contest, the City winners from the Region will gather at the zonal venue & compete to get to the National Level. Boarding and lodging for zonal contest for participants would be provided.

- The Zonal Rounds will consist of 2 zonal semi-finals and 1 zonal final
- The Zonal Semi Finals will be of 4 live rounds (may include fast paced rounds in the buzzer and rapid fire format)
- The top 3 from each Zonal Semi Final will qualify for the Zonal Final
- The Zonal Final will consist of 6 rounds
- The top 2 from the Zonal Final would qualify for the National Semi Finals
- The Zonal Semi Finals and Finals may be part of an Eat Right Mela weekend (optional), where the Semi Finals take place on a Saturday and the Finals on Sunday, with the weekend having other interactive games, keynote address, panel discussions, paper presentations etc

Level 4 Grand National Finale (at New Delhi)

October 2020

This will happen at the Capital on a prefix date and the zones will compete with each other to get the Final Cup.

- 2 National Semi-Finals of 5 live rounds each
- The top 2 from each National Semi Final qualify for the Grand Finale
- The Grand Finale would be atleast 7 live rounds
- The winner will be crowned the Eat Right Quiz Champion 2020
- The zones & the national quiz will be covered & broadcasted on Television in a renowned channel.

Prize distribution on the World Food Day on 16 October 2020.

WHAT GUIDELINES MUST BE KEPT IN MIND?

School will be eligible to participate in the quiz programme with a minimum registration.

- If only one category is participating, then 25 participants
- If two categories are participating, then combined 50 participants
- If three categories are participating, then combined 75 participants

In case of minimum number of participation from a school is not achieved, the decision of the organizer shall be final and binding concerning its participation in the quiz programme.

The School Management is requested to deploy a dedicated person with basic computer knowledge to communicate with the organizing committee

Quiz will be conducted in English.

In case of a TIE at School level, Lucky Draw will be conducted by the School only amongst the students to choose the winner.

The winners will be entitled to the higher eligible award only.

SCHOOL REGISTRATION

School registration is done through confirmation on the email...... within 15 working days after receiving digital/hard copy of the brochure.

Following information is to be shared in the email School Name, Mailing Address, District, State, Pin Code, Landline, Mobile, Email ID, Board, Medium

Principal's details:

Name: Mobile: Email ID:

School Quiz Coordinator's Details:

Name:

Mobile Number:

Email ID:

Strength of students from Standard 4 to 12

ERINQL Registration Code is unique and can be used for future references.

For any query or clarification, please call on +91 XXXXXXXX

STUDENT REGISTRATION

Student Registration Forms would reach the school. After the school registration is complete and strength of students from Standard 3 to 12 is updated shared by the school.

CERTIFICATES, AWARDS & PRIZES

List of Cities

North	West & Central	South	East & North East
Delhi	Mumbai	Chennai	Kolkata
Chandigarh	Pune	Coimbatore	Gangtok
Amritsar	Nagpur	Tiruchirapalli	Kohima
Jalandhar	Bhopal	Bangalore	Ranchi
Lucknow	Indore	Mysore	Bhubaneswar
Kanpur	Gwalior	Hyderabad	Raipur
Agra	Jaipur	Visakhapatnam	Guwahati
Dehradun	Jodhpur	Pondicherry	Shillong
Gurgaon	Ahmedabad	Kochi	Aizawl
Jammu	Vadodara	Thiruvananthapuram	Imphal
Leh	Panaji	Kavaratti	Agartala
Varanasi	Daman	PortBlair	Patna
Shimla			Itanagar

Zonal Rounds

To be held in Delhi, Mumbai, Chennai and Kolkata

Annexure 2: Format for the Technical Bid

Form I – General Information of the Respondent

I. General Information				
Particulars	Details to be Furnished			
Details of the Respondent				
Name				
Address				
Date of incorporation				
Commencement of business				
Date:				
ROC Ref:				
Status (Public Ltd., Pvt. Ltd/				
Proprietorship, etc.)				
Telephone	Fax			
E-mail	Website			
Details of the Contact Person				
Name				
Designation				
Address				
Telephone	Email			

Form II – Financial Details of the Respondent

II. Financial Details	
Turnover for last three Financial Years (20	16-17, 2017-18& 2018-19)as evidenced by
audited financial statements	
Turnover:	
2016-17	
2017-18	
2018-19	

Form III— Experience of the agency (attach relevant documents)

III. Relevant work experience				
S. No.	Item	Details to be furnished		
General	Information			
1.	Title of the Work with description			
2.	Client for which the work was executed			
3.	Name and contact details of the client			
4.	Type of contract			
5.	Total cost of the work			
6.	Period of execution(Specify in terms of date/year)			

Form IV: Presentation (attach soft-copy and hard-copy)

Sr. No.	Check-list	
1.	Implementation Strategy	
2.	Innovative ideas for school/children engagement	
3.	Capability and strategy for stakeholder engagement	
4.	Capability and strategy for media promotion	

Authorized Signatory Seal of Company

Date: Place:

Negotiations- A duly constituted committee will negotiate at the financial bid Opening stage for optimum price of the bid.