



**Food Safety and Standards
Authority of India**



Request
For
Expression of Interest (EOI)
For
Empanelment of Multi-Media Creative Agencies
For
Food Safety and Standards Authority of India
2018

DISCLAIMER

THIS REQUEST FOR PROPOSAL IS NOT AN OFFER BY THE FSSAI, BUT AN INVITATION TO RECEIVE RESPONSE FROM ELIGIBLE INTERESTED BIDDERS FOR SELECTION OF MULTI-MEDIA CREATIVE AGENCY. NO CONTRACTUAL OBLIGATION WHATSOEVER SHALL ARISE FROM THE RFP PROCESS UNLESS AND UNTIL A FORMAL CONTRACT IS SIGNED AND EXECUTED BY THE FSSAI WITH THE BIDDER. THIS DOCUMENT SHOULD BE READ IN ITS ENTIRETY.

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1. About FSSAI

The Food Safety and Standards Authority of India (FSSAI), headquartered at Delhi, has been established under Food Safety and Standards Act, 2006 which consolidates various Acts & Orders that have hitherto handled food related issues in various Ministries and Departments. The FSSAI has been created for laying down science based standards for articles of food and to regulate their manufacturing, storage, distribution, sale and import to ensure the availability of safe and wholesome food for human consumption. One of the mandates of FSSAI to promote general awareness about food safety and food standards.

2. Purpose of the EOI

2.1 FSSAI would require the services of Multi Media creative agencies for jobs/activities defined below:

- (a) Designing and/or printing of creative / illustrations/ translation on various aspects of food safety & nutrition for various events, for release of advertisements, for social media etc.
- (b) Development of audio-visual films in vernacular languages.
- (c) Production of radio jingles / web ads.
- (d) Content and designing of Coffee table books, Brochures, Folders, Newsletter, Posters, Advertisements, etc. in consultation with Food Safety and Standards Authority of India.
- (e) To develop media plan, public relations & media management.
- (f) Event Management for Exhibitions/ Seminars/ Conferences/ Meetings/ any other event - Conceptualizing, designing, lay out, performance, arrangements at the venue, hiring of equipment, fittings & furniture, purchase of consumables, engagement of celebrities, back office management, invitations & follow ups, Public Relations & media management, impact assessment etc. and any other related services.
- (g) FSSAI reserves the right to assign the above mentioned scope of services from time to time. This is only an indicative list of the assessed tasks. The agency may be asked to perform all or part of the above listed services.

Any other item/matter not specifically indicated above, which is required to be or may be specified by Rules and Regulations or in respect of which provision is to be made by Rules and Regulations, shall be deemed to have been incorporated within the scope of the work. The scope of work includes all preparatory documents required for initiating implementation. Omission of specific reference to any of the activities in the scope of work shall not relieve the agency of its responsibility to provide such service.

2.2 FSSAI requests for EOI from eligible Multi-Media creative agencies for preparation of a Panel of multi-media agencies for the Food Safety and Standards Authority of India for a period of two year, extendable further upto maximum period of three years subject to satisfactory performance and mutual agreement.

2.3 Empanelment of Multi -Media creative agencies (Maximum 25) would be done by an Empanelment Committee (EC) to be constituted by FSSAI.

2.4 Once in every 6 months FSSAI may consider reviewing the existing empanelment and also empanel fresh agencies that are not already empaneled, as per the requirement, after considering the eligibility criteria and selection process as mentioned in this EOI. The review of the existing agencies and addition of new agencies shall be carried out by the Empanelment Committee and further approved by CEO, FSSAI. FSSAI shall continue accepting the fresh applications for empanelment till the next review is undertaken by Empanelment Committee.

3. Eligibility Criteria / Pre-Qualification Criteria

3.1 Experience: The agencies must have their Office/Branch in Delhi and having experience of working with Government Organization and at least 3 years' experience in production of creatives / print ads / Radio Jingles/web ads/ designing & fabrication of stall in fairs/ etc.

3.2 Annual Turnover: An agency must have annual turnover of a minimum of Rs. 30 Lac during the last three financial years (2015-16, 2016-17 & 2017-18). The turnover is to be supported by financial statement of accounts duly certified by the Chartered Accountant and ITRs.

3.3 Earnest Money Deposit (EMD): A Demand Draft / Banker Cheque of Rs. 10,000/- (Rupees Ten Thousand only) drawn in favour of Sr. Accounts Officer, FSSAI payable at Delhi as Earnest Money Deposit (EMD) to be submitted in a separate envelope.

3.4 It should not be black listed by any Government Department or PSU. Affidavit / undertaking on letter head of the agency stating that it is not black listed by any Government Department/PSUs to be submitted.

3.5 FSSAI seeks to provide opportunity to the Start Ups/ New entrants (less than 3 years of experience) in the multi-media creative domain who will be able to demonstrate exceptional potential with regard to FSSAI's requirements. Such applicants are exempted from 3.1 & 3.2 and need to submit experience and turn over documents for their years of operation.

4. Important Dates

Sr. No.	Event	Schedule Date
1	Release of EOI	28.03.2018
2	Last date for Submission of Responses to EOI	13.04.2018
3	Opening of the Bids Date for presentations will be communicated to the successful bidders	16.04.2018

5. Bid Document and its submission

5.1 The EOI is being invited in the form of Technical Bid super scribed as ["Technical Bid for empanelment of Multi-Media Creative Agencies"]. Technical Evaluation of only such bidders shall be taken up which fulfill the basic eligibility criteria.

Technical Bid must include a general background of the respondent agency, with information on the contact person for matters relating to this EOI. This part must include a letter indicating the interest of the agency in providing the services as they relate to the EOI. The letter must be on the respondent agency letterhead, signed by an official who is authorized to respond to the EOI on behalf of the agency. Required artwork (coloured)/audio/video (2nos of each), as mentioned in para 7, should also be attached with Technical Bid.

This part must also include a clear and concise summary of the respondent's qualifications and experience as they relate to the EOI. Information should include the following: core business and years in business; qualifications and experience of key personnel; description of similar work with client contact information in the formats given in **Annex**.

5.2 The Bid document submitted by the bidder must be accompanied by Earnest Money Deposit (EMD): EMD of Rs. 10,000/- (Rupees Ten Thousand only) in the form of DD/Banker Cheque drawn in favour of Sr. Accounts Officer, FSSAI payable at Delhi.

5.3 Copies of Response:

Respondents must submit two (2) hard copies and one (1) electronic copy in pendrive of their response to this EOI to the designated point of contact by the date and time specified in this EOI.

5.4 Response Date:

Responses to this EOI are due on the date specified in the table above before 17:00 hours. The Envelopes of EMD and Technical Bid should be kept in a bigger envelop superscribed as “EOI for empanelment of Multi-Media Creative Agencies 2018” and must be submitted to the designated point of contact as mentioned below i.e. Assistant Director (IEC), FSSAI, Room No. 413, 4th Floor, FDA Bhawan, Kotla Road, New Delhi-110002.

6. Applicable Rate for Work:

The payment for the work shall be made at the rates not more than DAVP Rates wherever these are specified. For jobs/activities other than for which DAVP has not prescribed the rates, the same are to be got done through the empaneled agencies by resorting to limited tender enquires/bids, which would be restricted to the empaneled agencies.

7. Opening and Evaluation of Bids:

7.1 The Bids will be opened on **16.04.2018 at 3:00 PM.**

7.2 Technical Evaluation Criteria:

In the first step, all the bids will be scrutinized based on the eligibility criteria. The tenders not meeting any of the qualifying requirements will be rejected. Thereafter, the bidders who qualify will be evaluated as per the two stages selection procedure i.e. Stage-I and Stage-II which will consist of 100 points as per criteria laid down in the table below. Initial short listing of agencies will be made in Stage-I as per the criteria laid down from serial number 1 to 3 in the table given below which will account for 40 points. The cut off for Stage-I i.e. S.

No. 1 to 3 shall be 50 % i.e. 20 points. Only those agencies who score 20 points or more in Stage-I will be invited for Stage-II for giving a presentation on a specified theme which shall be communicated to them beforehand. Stage-II will account for 60 points as per S.No. 4 to 8 of the table below. The applicants will be evaluated by the EC in Stage-II as per criteria mentioned in the table below. Only those agencies which get 70 % or more (i.e. 70 points or more) in the combined evaluation of Stage-I & Stage-II will be eligible for empanelment. However, a maximum of 25 agencies in order of the points obtained, beginning from the highest, will be shortlisted for selection.

SNo	Particulars	Marks
Stage I (40 marks)		
Agencies will submit documents in specified format to FSSAI for stage I evaluation		
1.	Experience of the agency (attach supporting documents for 2 jobs undertaken previously) for each of these fields	Max 20 marks
	Print media	4
	Social media	4
	Electronic media	4
	Exhibitions/Events	4
	Outdoor Media	4
2.	Human resources with relevant job skills (attach supporting documents) for each of these fields	Max 10 marks
	Print media	2
	Social media	2
	Electronic media	2
	Exhibitions/Events	2
	Outdoor Media	2
3.	Logistics and infrastructure based in Delhi (attach supporting documents) for each of these fields	Max 10 marks
	Print media	2
	Social media	2
	Electronic media	2
	Exhibitions/Events	2
	Outdoor Media	2

Stage II (60 marks)		
Comprehensive Evaluation of creative inputs on specified theme presented before Empanelment Committee (EC) by agencies qualified in Stage-I		
4.	Understanding and Communication strategy	20
5.	Print ad	10
6.	TVC/ Radio jingle/ Web Ad	10
7.	Social Media	10
8.	Stall exhibition	10

8. Empanelment of the Agencies

8.1 FSSAI shall empanel only those agencies who will qualify as per the evaluation criteria.

8.2 EMD submitted at the time of submission of the bid will be returned after the preparation of Panel.

8.3 The successful bidders will have to enter into an agreement with FSSAI comprising of the clauses as per parameters mentioned in this EOI. Suitable and mandatory changes will also be added in the agreement for smooth execution of the contract.

8.4 The successful empanelled agencies shall be required to execute a 'Bank Guarantee' of equivalent amount of Rs 50,000/- (Rupees Fifty Thousand Only) before taking up any work and valid for the entire duration of empanelment (including extendable period), in favour of the 'Senior Accounts Officer, Food Safety and Standards Authority of India', New Delhi. If, not forfeited the EMD of empanelled agencies shall be returned after the expiry of the empanelment.

8.5 Empanelment does not guarantee that any work will necessarily be provided to an agency so empaneled.

9. Terms of Payment:

The payment will be made at the rates agreed and not more than the DAVP rates on work to work basis after the completion as well as approval of the work by the Competent Authority and on the production of proper Invoice.

Payments for other jobs, not in the DAVP rate contract, shall be similarly made after following the due process as mentioned in para 6 of this EOI.

10. EOI Cancellation:

FSSAI reserves the right to withdraw this EOI at any stage if FSSAI determines that such action is in the best interest of the FSSAI.

11. Designated Point of Contact

FSSAI's official single point of contact for this EOI and the delivery point for responses and correspondence is:

Assistant Director (IEC)
Food Safety and Standards Authority of India
Room No. 413, FDA Bhawan, Kotla Road, New Delhi-110002
Telephone No.- 011 23217402

12. Annexure – Response Format for the Technical Bid**Form I – General Information of the Respondent**

I. General Information			
Particulars		Details to be Furnished	
Details of the Respondent			
Name			
Address			
Date of incorporation			
Commencement of business Date: ROC Ref:			
Status (Public Ltd., Pvt. Ltd/ Proprietorship, etc.)			
Telephone		Fax	
E-mail		Website	
Details of the Contact Person			
Name			
Designation			
Address			
Telephone		Email	

Form II – Financial Details of the Respondent

II. Financial Details	
Turnover for last three Financial Years (2015-16, 2016-17 & 2017-18) as evidenced by audited financial statements	
Turnover: 2015-16 2016-17 2017-18	

Form III- Experience of the agency (attach supporting documents for 2 jobs undertaken previously) for each of the specified fields in Stage I

III. Relevant work experience		
S. No.	Item	Details to be furnished
General Information		
1.	Title of the Work with description	
2.	Client for which the work was executed	
3.	Name and contact details of the client	
4.	Type of contract	
5.	Total cost of the work	
6.	Period of execution (Specify in terms of date/year)	

Form IV: Human resources with relevant job skills (attach supporting documents) for each of the specified fields in Stage I

This part must include a summary of the respondent’s qualifications and experience as related to the EOI. Information should include the following: core business and years in business; qualifications and experience of key personnel.

Sr. No.	Resource Person	Role	Qualification	Total Experience
1.				
2.				
3.				

Form V- Logistics and infrastructure based in Delhi (attach supporting documents) for each of the specified fields in Stage I

Sr. No.	Logistics/ Infrastructure Resource	Location	Specified field	Details
1.				
2.				
3.				

Declaration: -We,.....(the name of agency), are agreed to work at the DAVP Rate.

Authorized Signatory
Seal of Company

Date:
Place:

13. DISCLAIMER

1. The information submitted in response to this EOI may be subject to public release (as per RTI norms). Therefore, do not include proprietary or confidential business information in your response. Vendors responding to this notice assume the risk of public disclosure if confidential information is included.
2. This notice is not to be construed as a commitment by the FSSAI to contract for services. Please be advised that the FSSAI will not pay for any information provided as a result of this notice and will not recognize or reimburse any cost associated with any EOI submission.
3. The Authority shall not be responsible for any late receipt for any reasons whatsoever. The applications received late will not be considered and returned unopened to the applicant.
4. The Authority reserves the right
 - a) To reject any / all applications without assigning any reasons thereof.
 - b) To relax or waive any of the conditions stipulated in this document as deemed necessary in the best interest of the Food Authority without assigning any reasons thereof.
 - c) To include any other item in the Scope of work at any time after consultation with prospective agencies or otherwise.
5. In case of delay in completion of the empanelment process for the next empanelment year, the term of empanelment year may be extended by the competent authority till the date on which next regular empanelment process is completed. The reasons for such extension shall be recorded in the file.

14. Amendment to EOI

At any time prior to the last date for receipt of bids, the Food Safety & Standards Authority of India, may be for any reason whether at its own initiative or in response to a clarification requested by a prospective agency, modify the EOI Document by an amendment. In order to provide prospective Agencies reasonable time in which to take the amendment into account in preparing their bids, the Authority may, at its discretion, extend the last date for the receipt of Bids and/or make other changes in the requirements set out in the invitation to EOI.

15. Liability

- i. Empanelment with FSSAI does not necessarily assure of award of any work to empanelled agencies. FSSAI will be liable to pay only for any specific work assigned by the Authority to any of the empanelled agency on such terms & conditions, as decided by FSSAI
- ii. Performance of the agency will be reviewed periodically and those agencies whose (a) performance is not up the mark and (b) who are not regular in participation in the FSSAI's job – tender process may be taken off from the empanelled list.
- iii. FSSAI may decide to award any of the work mentioned under 'Scope of Work' to any agency, selected through an 'Open Bid' or otherwise, if the Authority so decides.
- iv. FSSAI shall not be responsible in any way about the tenders that are delivered/dropped elsewhere and/or after the last date and time for receipt of tenders.
- v. FSSAI may, at its discretion, extend the date & time for submission of tenders in which case all rights and obligations of the FSSAI and tenderers shall be subject to the extended date & time.
- vi. If the date fixed for receiving and opening of Tenders is declared as holiday by the FSSAI, the tenders will be received and opened on next working day, with no change in the timing unless notified.
- vii. FSSAI reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders, at any time prior to the award of the contract without assigning any reason(s), what so ever and without thereby incurring any liability towards the affected tenderers(s) on this ground.
