

**EXPRESSION OF INTEREST (EOI) FOR  
HIRING OF SERVICE PROVIDER FOR AMC OF EXPERIENCE ZONE AT  
FSSAI, FDA BHAWAN**

**EOI No. IT-11048/1/2023-IT-FSSAI**

**FOOD SAFETY AND STANDARDS AUTHORITY OF INDIA  
FDA BHAWAN, KOTLA ROAD,  
NEW DELHI-110002**

**FOOD SAFETY AND STANDARDS AUTHORITY OF INDIA**  
**EOI No IT-11048/1/2023-IT-FSSAI dated \_\_\_\_\_**

**Sub: EOI for Hiring of Service Provider for AMC of Experience Zone at FSSAI, FDA Bhawan.**

Food Safety and Standards Authority of India (hereinafter referred to as the 'Authority') is a statutory Authority under the Ministry of Health & Family Welfare, with its Headquarters at FDA Bhawan, Kotla Road, New Delhi-110002.

An Experience Zone was developed / established at FSSAI, FDA Bhawan in 2017. Now Authority is desirous that the same may be given on Comprehensive AMC for 2 years to keep the same upto date.

- 1) The EOI document is available on Authority's website [fssai.gov.in](https://fssai.gov.in) and can be downloaded from there.
- 2) The interested agencies may visit the Experience Zone i.e located at 5<sup>th</sup> Floor, Food Safety and Standards Authority of India, FDA Bhawan, Kotla Road, Near Bal Bhawan, New Delhi - 110003 on 15.12.2023 and the visit timing will be from 2:30 PM to 5:00PM (Subject to prior appointment taken from undersigned [ Email ID: ambuj.dubey@fssai.gov.in])
- 3) The proposal filled by the applicant in all respects should be delivered in sealed envelope addressed to the **Sr. Manager (IT), Food Safety and Standards Authority of India, FDA Bhawan, Kotla Road , latest by 28.12.2023 up to 17:30 hrs.**
- 4) The EOIs would be opened on 02.01.2024 **at 12:00 hrs at FDA Bhawan, Kotla Road, New Delhi** in the presence of the designated Committee of the Authority and the authorized representative(s), if any, of the parties submitting the EOI. Extension of this date, if done would be communicated through the above mentioned website of the Authority.
- 5) All interested agencies should keep watching the website for any information in this regard.
- 6) There would be pre bid meeting to clarify any point raised about the EOI on 26.12.2023 at 3 PM at 5<sup>th</sup> Floor conference room, FSSAI, FDA Bhawan, Kotla Road, New Delhi – 110003. However, interested agencies shall send their interest before 25.12.2023 so that necessary arrangements can be made accordingly.
- 7) The Authority reserves the right to accept / reject any or all EOIs without assigning any reasons, whatsoever.

**FOOD SAFETY AND STANDARDS AUTHORITY OF INDIA**

**GUIDELINES, INVITATION AND SUBMISSION OF EOI**

**Scope for Hiring of Service Provider for AMC of Experience Zone at FSSAI, FDA Bhawan:**

1. Having Experience in handling the interactive Zones as well as have the AMC of the Same (Certificate regarding same needs to be enclosed).
2. The agency should be able to provide all the Hardware that will be needed for smooth running of Experience Zone.
3. The agency will be responsible for handling Experience Zone and the AMC will be comprehensive (i.e including all the parts of experience zone).
4. The agency official should visit every week.
5. There should be call log system which will be used to generate calls and the same needs to be attended within 24 hours.
6. The parts if any during Comprehensive AMC should be replaced with original parts only. Further price of replace or repair part should always be mentioned.
7. At least 2 Years of warranty is required for new parts that may be installed / replaced.
8. Wiring and Commissioning for new parts as well as existing parts will be the responsibility of selected agency only.
9. The list of Hardware that have been installed at the 5<sup>th</sup> Floor Experience Zone is attached as Annexure - A.

**Contact Information:**

1. For any contact or information, the Senior Manager(IT) may be contacted at Room No. 404, 4<sup>th</sup> Floor, FDA Bhawan, Kotla Road, New Delhi-110002, Email: ambuj.dubey@fssai.gov.in.

**Submission of the EOI:**

2. Applicants will submit their applications with all relevant enclosures in the prescribed format in sealed envelope clearly marked "**Expression of Interest (EOI) for Comprehensive AMC i.r.o Experience Zone**" so as to reach at the above mentioned address on or before **02.01.2024 up to 17:30 hrs.**
3. Each and every page of the EoI document must be signed by the applicant.

4. Incorrect, incomplete, inadequate information may lead to rejection of the application. Canvassing in any form may also lead to summary rejection of application.
5. Annexure of this EoI document is required to be compulsorily filled up, signed and executed by the applicant. No column is to be left blank. In case of any columns not being applicable, then "NOT APPLICABLE" should be clearly mentioned against such particular column.

### **Validity of EoI:**

- The EoI shall remain valid for a period of three (03) months from the date of opening of the proposals. On completion of the validity period, unless the bidder withdraws his proposal in writing, it will be deemed to be valid until such time that the bidder formally (in writing) withdraws his proposal. In exceptional circumstances, at its discretion, FSSAI may solicit the bidder's consent for an extension of the validity period. The request and the responses thereto shall be made in writing.

### **Condition under which EOI is issued:**

1. The EOI is not an offer and is issued with no commitment. FSSAI reserves the right to withdraw EoI and/or vary/modify any part thereof at any stage. FSSAI further reserves the right to disqualify any applicant at any stage without assigning any reason.

### **Submission of EoIs:**

Proposal of EOI should consist of following: -

- a. Application of willingness.
- b. Agency Past experience certificate in same field.
- c. Agency Income Tax /PAN/GST Registration Certificates.
- d. Self-certificate that company is not blacklisted anywhere.
- e. Proposal regarding Approach and Methodology for maintaining Experience Zone.
- f. Cost including GST as per format mentioned at Annexure – B.
- g. Further the interested agencies may also forward the proposal for upgradation of Experience Zone using existing infrastructure with some modifications along with estimated cost item wise including GST.

S. No.	Hardware	Quantity
1	32" LED TV Samsung Model No. DB32E	9
2	55" LED TV Samsung Model No. DC55E	7
3	VIVITEK Short Throw DW882ST	3
9	55" Touch Overlay Brand-PQ Labs	1
10	Wall Mount Full Functions with Popup	3
11	Bycycle Brand: BTWIN	1
12	Cycle trainer: BTWIN	1
13	Arduino exhibit-3,5 &6	6
14	Tilt Sensor (Magnotometer)	1
15	Speed Sensor (Read Sensor)	1
16	Oculus	1
17	Screen Kiosk 21.5" BENQ GW2270	1
18	Touch Overlay BENQ GW2270	1
19	IR sensor exhibit- 5	5
20	RASPBERRY PI. SD, RASBAERY PI, CASE WIRES	4
21	KINECT, Xbox BRAND:MICROSOFT	1
22	SCREEN SBENQ BL702A 5:4 Aspect Ratio	9
23	Rasperry Pi	9
24	Samsung Tab. SM-T355YZWA	1
25	Rear Projection Film 25 Sq. Feet Good Chinese brand	2
26	Wall monut for 55" LED TV	1
27	HDMI Cable 3 Mtr.	1
28	IR Sensor exhibit- 6	4
29	LG Screen 21" (testimonials)	4
30	WebCam Logitech c615 (delegate)	1
31	Drag Chain (rotoscope)	2
32	Motor (rotoscope)	1
33	phone- portronics (testimonials)	4
34	3D glasses (van)	4
35	Dart push buttons	4
36	4 slot extension board- belkin	12
37	HDMI Cables- 5 M- microsoft	6
38	Windows 10 license- microsoft	6
	PC- core i3-7100/4gb corsair RAM 1 TB WD Hardisk, Gigabyte H-110M moterboard, Zi 4GB Graphic card, corsair SPEC-01 cabinet with corsair	
39	450W SMPS (pillar)	2
40	Converter:VGA to HDMI	9
41	Connector: HDMI- HDMI	9
42	Converter: DVI- HDMI	5
43	Converter dp- HDMI	5
44	magnets (cycle VR)	10
45	ITEM- Raspberry Pi 3	2

Intel Core i5 7600 Processor GTX 1060Ti 6GB Zotac Graphic Card Gigabyte GA-B250M-DS3H Motherboard 8 GB DDR 4 VENGEANCE CORSAIR RAM 1 TB WD Sata HDDI 650 WATT CORSAIR SMPS CORSAIR SPEC-03 Cabinet with 3 Fans Logitech K400 Plus Keyboard Mouse Combo (for EXHIBIT 1 VIDEO PILLARS)	1
Intel Core i7 7700 Processor GTX 1070TI 8GB Zotac Graphic Card Asus B250F Strix Gaming Motherboard 8GB DDR 4 VENGEANCE CORSAIR RAM 1 TB WD Sata HDDI 750 WATT CORSAIR SMPS CORSAIR SPEC-03 Cabinet with 3 Fans Logitech K400 Plus Keyboard Mouse Combo (for EXHIBIT 3 CYCLE VR)	1
Intel Core i5 7600 Processor GTX 1050Ti 4GB Zotac Graphic Card Gigabyte GA-B250M-DS3H MBD 8 GB DDR 4 VENGEANCE CORSAIR RAM 1 TB WD Sata HDDI 450 WATT CORSAIR SMPS CORSAIR SPEC-03 Cabinet with 3 Fans Logitech K400 Plus Keyboard Mouse Combo (for EXHIBIT 4 DELEGATE WALL)	1
Intel Core i5 7600 Processor GTX 1050Ti 4GB Zotac Graphic Card Gigabyte GA-B250M-DS3H Motherboard 8 GB DDR 4 VENGEANCE CORSAIR RAM 1 TB WD Sata HDDI 450 WATT CORSAIR SMPS CORSAIR SPEC-03 Cabinet with 3 Fans Logitech K400 Plus Keyboard Mouse Combo (for EXHIBIT 8 KINECT VAN)	1
7th gen intel core i7-7567U intel iris plus graphics 650/M.2 22*42/80 (key M) slot for SATA3 or Pie X4 Gen3 NV Me for AHCI SSD/ 2.5" SSD/ HDD bay, Dual Channel DDR4-2133 SODIMMs, 32GB maximum/ 4GB Ram DDR4/ 120 GB SSD HDD (for exhibit 7 India Projection)	1
7th gen intel core i5-7260U intel iris plus graphics 640/M.2 22*42/80 (key M) slot for SATA3 or Pie X4 Gen3 NV Me for AHCI SSD/ 2.5" SSD/ HDD bay, Dual Channel DDR4-2133 SODIMMs, 32GB maximum/ 4GB Ram DDR4/ 120 GB SSD HDD (for exhibit 10 consumer experiments)	1
7th gen intel core i5-7260U intel iris plus graphics 640/M.2 22*42/80 (key M) slot for SATA3 or Pie X4 Gen3 NV Me for AHCI SSD/ 2.5" SSD/ HDD bay, Dual Channel DDR4-2133 SODIMMs, 32GB maximum/ 4GB Ram DDR4/ 120 GB SSD HDD (for exhibit 5 rotoscope)	1
apple mac mini MGEN2HN/A desktop pc (dual core i5/8gb/1tb/X yosemite integrated graphics), silver	1
54 HDMI Cable astrum 5 mtr	5
55 HDMI Cable astrum 3 mtr	12
<b>LED Outdoor</b>	10
1 Led Wall Cubes	1
2 LED Processor	1
3 Linnsn Sending card	1
<b>Software</b>	
1 VR Application for Cycle Exhibit	1
2 Application for Farm to Fork	1
3 3D stereoscopic application for VAN	1

39954/2022 Application for FSSAI care	1
5 Application for DART	9
6 Application for Testimonials	4
7 Application for India Map projection	1
8 Application for Pillar	3
9 AR application for Pyramid	1
10 Ebook Application for Touch Table	1

**Annexure-B**

<b>(1)</b>	<b>(2)</b>	<b>(3)</b>	<b>(4)</b>	<b>(5)</b>	<b>(6)</b>
<b>Sl. No.</b>	<b>Cost of 1<sup>st</sup> year AMC including GST</b>	<b>Cost of 2<sup>nd</sup> Year AMC including GST</b>	<b>List of items to be replaced / repaired including Hardware and Software initially</b>	<b>Cost including GST i.r.o items mentioned at Col 4</b>	<b>Remarks; if any</b>