



Is your food coming from a hygiene rated eatery?

The past 18 months have taught us many things besides cooking. And there we saw, a sharp increase in ordering food online just after the situation started getting better. While cooked food delivered at home has been pleasing us a lot, can we be sure if the food we eat is safe or not? Here's a read on that.

By Shri Arun Singhal, CEO, FSSAI

Given the frequency of getting food delivered at home these days, it is important to assure consumers that the food they eat is safe and hygienic for consumption no matter from where they get it from. Moreover, a tropical country like India with a hot and humid climate, it is susceptible to food spoilage and contamination from bacteria that thrive in such a climate. Both food handlers and consumers often lack awareness on basic food safety, hygiene and sanitary practices leading to consumption of

unsafe food. This results in food-borne illnesses, which affect a large number of people in India. Thus, food safety is of utmost importance. After all, food that is not safe is not food.

So, how do you know that the place where you eat serves safe food? The Food Safety and Standards Authority of India (FSSAI) has come out with a solution to help you make the right food choices. As the apex regulatory food authority in the country, the mandate

of FSSAI is to ensure safe and wholesome food for all 135-crore citizens of the country. The Food Safety and Standards Act (FSS), 2006, specifies general hygiene and sanitary practices to be followed in food service establishments in Schedule-4. FSSAI ensures that these are implemented through various regulatory, training and capacity-building and compliance measures. To make it easy for consumers to make informed choices about the food they eat, FSSAI has now introduced a voluntary scheme called Hygiene Rating Scheme for food service establishments.

Brief about Hygiene Rating Scheme

The Hygiene Rating Scheme is a technology-driven, user-friendly scheme where food establishments are given a rating on a scale of 1-5, where 5 indicates “excellent” compliance and 1 indicates “poor” compliance of food



hygiene and safety standards. The rating is displayed in form of symbols i.e. smileys. This scheme encourages food businesses to ensure high standards of hygiene and sanitation and allows consumers to make informed food choices. This scheme is currently applicable to restaurants, cafes, bistros, diners and other eating-places, sweet shops, bakeries and meat shops. It also includes interfacing with e-commerce platforms such as food delivery services and apps to encourage their associated eating places to adopt the scheme.

How does this scheme operate?

A comprehensive checklist has been created based on the criteria a food business needs to meet hygiene and sanitation standards laid in Food Safety and Standards Act, 2006. The food business is then audited on this basis and awarded a rating by a third-party audit agency empanelled by FSSAI. A certificate is





generated based on this rating and displayed for consumers at the premises. This helps consumers identify if the place is hygienic or not. A rating of 3 stars and above is considered a 'Good Rating'.

This Hygiene Rating is helpful for both food businesses and consumers. Through this rating process, food businesses have the opportunity to understand the basic criteria for ensuring safe food and implement these practices through training and capacity building of their food handlers. Moreover, food businesses that are compliant can showcase their efforts to consumers by displaying this certificate prominently at the premises. This gives them a competitive edge over other businesses and wins the trust and loyalty of their consumers.

For consumers, this rating is a helpful tool to easily identify if the food being served is safe or not. This empowers consumers to make

informed choices and exercise their right to choose a place to eat not only on the basis of taste and service but also health. It also plants the idea of food safety and hygiene in the minds of consumers, making those who are unaware also cognizant of the importance of food safety when they eat out. Overall, such a scheme benefits everyone as a whole because improved hygiene standards means fewer instances of food-borne illnesses among citizens overall, better health and productivity of people, reduced burden on the healthcare system and ultimately growth and development of the economy and the country as a whole.

So next time you visit your favourite restaurant, be sure to check its Hygiene Rating. If it doesn't have one, you can encourage the restaurant to get one. You will then be able to enjoy your favourite food without worrying about an upset stomach. Other customers will also benefit from this initiative.

Steps of getting your food joint Hygiene Rated

1. Ensure that your food business is licensed/registered by FSSAI.
2. Register on the Hygiene Rating Portal (<https://fssai.gov.in/hygieneRating/home>)
3. Carry out a self-assessment based on the checklist and make improvements accordingly
4. Appoint one Food Safety Supervisor (FSS) for every 25 food handlers. The FSS should be trained and certified under FSSAI's Food Safety Training and Certification (FoSTaC) programme. The FSS in turn should train all food handlers.
5. Ensure that finished products are tested at least annually by NABL accredited lab notified by FSSAI (only for licensed FBOs).
6. Display the 'Food Safety Display Board' in the premises.
7. Get a third-party audit done from an FSSAI empanelled audit agency.
8. Based on the verification, a Hygiene Rating Certificate displaying scores will be generated.
9. Display the certificate prominently at the premises.

Like, this:

fssai FOOD SAFETY AND STANDARDS AUTHORITY OF INDIA
Inspiring Trust, Assuring Safe & Nutritious Food
Ministry of Health and Family Welfare, Government of India

VERIFIED

Haldiram, Mathura Road

fssai No. 12345678963214

HYGIENE RATING

5 smiley faces

Excellent

Valid upto: _____ CEO, FSSAI

The food hygiene rating shown above reflects the hygiene of food found on the date of inspection by authorized person. Ratings are given on scale of 1 [Urgent Improvement] up to 5 [Excellent].

www.fssai.gov.in/hygieneRating

fssai (Please Mention Your License no.) ■ Restaurant
License No. _____

With Us You Will Get Safe Food We Follow These 12 Golden Rules

Hygiene Rule Codes		Hygiene Rule Codes	
1	Keep premise clean and have regular pest control	7	Wear clean clothes/ uniform
2	Use potable water for food preparation	8	Wash hands before & after handling food and after using toilets, coughing, sneezing, etc.
3	Cook food thoroughly. Keep hot food above 60°C and cold food below 5°C	9	Use water proof bandage to cover cuts or burn wounds
4	Store veg & non veg food, raw & cooked food in separate containers	10	Do not handle food when unwell
5	Store cold food below 5°C and frozen products at -18°C or below	11	Use clean and separate dusters to clean surfaces and wipe utensils
6	Use separate chopping boards, knives, etc. for raw/cooked & veg/non veg food	12	Keep separate & covered dustbins for food waste

If any concern

Give your Feedback to Company Name

Call toll free
1800 112 100

(Company Name)

SMS or Whatsapp
9868686868

(Contact Details)

Always quote FSSAI Number for quick action



Download FSSAI APP
or Logon to <https://foodlicensing.fssai.gov.in/cmsweb>

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 Food Safety and Standards Authority of India
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