

## COMMON SERVICE CENTRES Initiative to Deliver Services to Citizens









### **Common Service Centre Scheme**

- ✓ Government of India under NeGP (National eGovernance Plan program proposed to setup 1 lakhs Common Services Centers (CSC) in rural parts across the country in PPP mode
- ✓ NeGP envisions "web-enabled Anytime, Anywhere access" to information and services in rural India, through three infrastructure pillars







STATE WIDE AREA NETWORK (SWAN)



**COMMON SERVICE CENTRES (CSC)** 

THREE INFRASTRUCTURE PILLARS OF NATIONAL EGOVERNANCE PLAN



CSC is the front-end delivery points for Government, private and social sector services to rural citizens of India

Expansion of CSC service area to urban regions on a pan-India basis.

CSC scheme to provide front-end delivery points for Government, private and social sector services



#### CSC Special Purpose Vehicle (CSC-SPV)...

To facilitate successful implementation of the CSC Scheme, a Special Purpose Vehicle (SPV) named "CSC e-Governance Services India Ltd" has been incorporated under the Companies Act 1956. The SPV is conceptualized to:

- Ensure systemic viability & sustainability of the CSC Scheme
- Monitor achievements of the outcomes by the CSCs
- Enable delivery of G2C and B2C services through CSCs
- Provide a standardized framework for collaborative decision making
- Catalyze and maintain content aggregation on an on-going basis
- Build stakeholder capacity
- Share and replicate best practices

#### CSC National Portal for Services



A National Portal for CSC Scheme **www.apna.csc.gov.in** has been developed to streamline and standardize service delivery through CSC network.



- ✓ E-Services platform for seamless delivery of G<sub>2</sub>C, Financial, Educational and B<sub>2</sub>C services through the national CSC network
- ✓ Online pre-paid wallet solution for cash management with payment gateway integration and MIS reporting
- ✓ *Integration with existing OMT tools*
- ✓ Integration with various G2C Service Portals, MMP Portals, State Portals & other departmental portals

### **CSC** Service Portfolio



#### Total Number of 114 Services are offered by CSC

- ✓ UIDAI Services
- ✓ Election Services
- ✓ Public Grievances
- ✓ Passport Service
- ✓ PAN Card Service
- ✓ State G<sub>2</sub>C service
- ✓ Electricity Bill collection
- ✓ Utility Bill Collection

G2C Services

B<sub>2</sub>C

Services

Financial Inclusion

Education

- / Insurance Services
- ✓ Cash @POS
- ✓ Account opening
- Deposits
- Withdrawals
- ✓ Money Transfer
- ✓ Pension Services
- ✓ Financial Literacy NABARD
- ✓ Investor Education MCA

- ✓ Telemedicine Service
- ✓ Data Card Recharge
- ✓ DTH Recharge
- ✓ CSC Bazaar
- ✓ Mobile Bill
- **✓** IRCTC
- ✓ CSC Travel Service
- ✓ CSC Rozgar Duniya
- ✓ Skill Development
- ✓ Agricultural Service
- ✓ Bus Ticket Booking

✓ NDLM

- NIOS
- ✓ NIELIT
- ✓ CV Raman
- Brilliant Tutorials
- ✓ Animation Courses
- ✓ Gurukul Online
- ✓ Cricket Strokes

Total Number of e transactions till April 2015 are 8,03,34,70,969

#### Other Services

#### **Other Services**

- ☐ PAN card related services of revenue department
- ☐ Railway ticket issuance service
- ☐ Mobile Recharge/Bill Payment
- ☐ DTH Recharge
- ☐ Bill Payments electricity, water
- ☐ Telemedicine Service
- ☐ State G<sub>2</sub>C services
- ☐ Passport Service
- ☐ Agricultural Service
- ☐ CSC Rozgaar Duniya
- ☐ Public Grievances
- ☐ CSC Travel
- Income Tax return filing
- ☐ Premium collection
- ☐ Agri Bazaar
- □ CSC e commerce











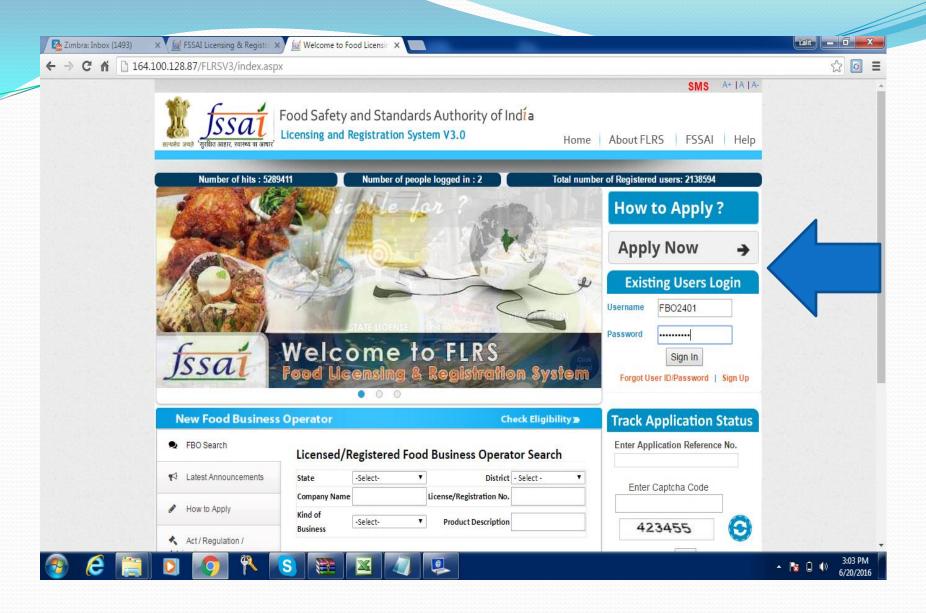




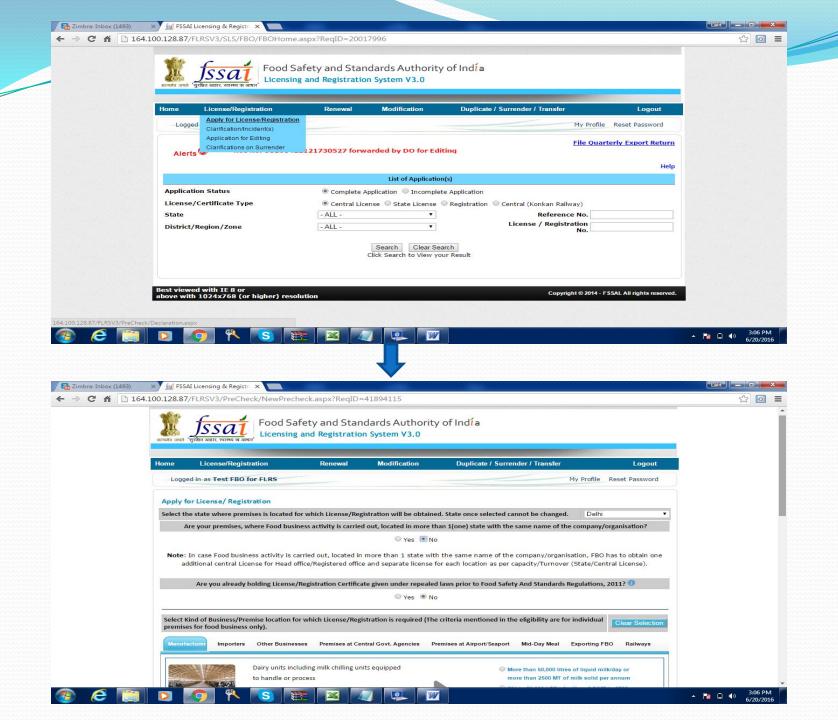


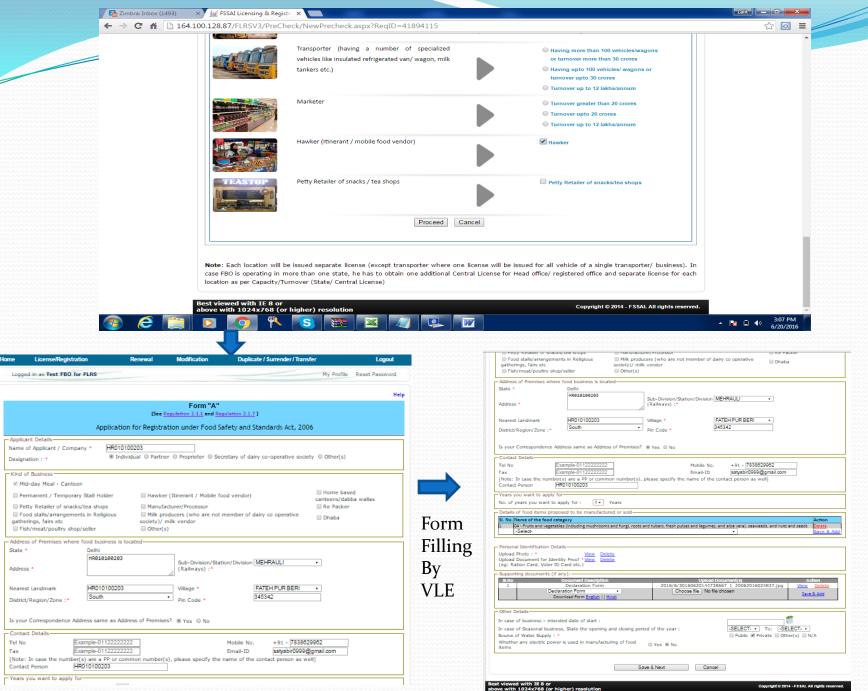


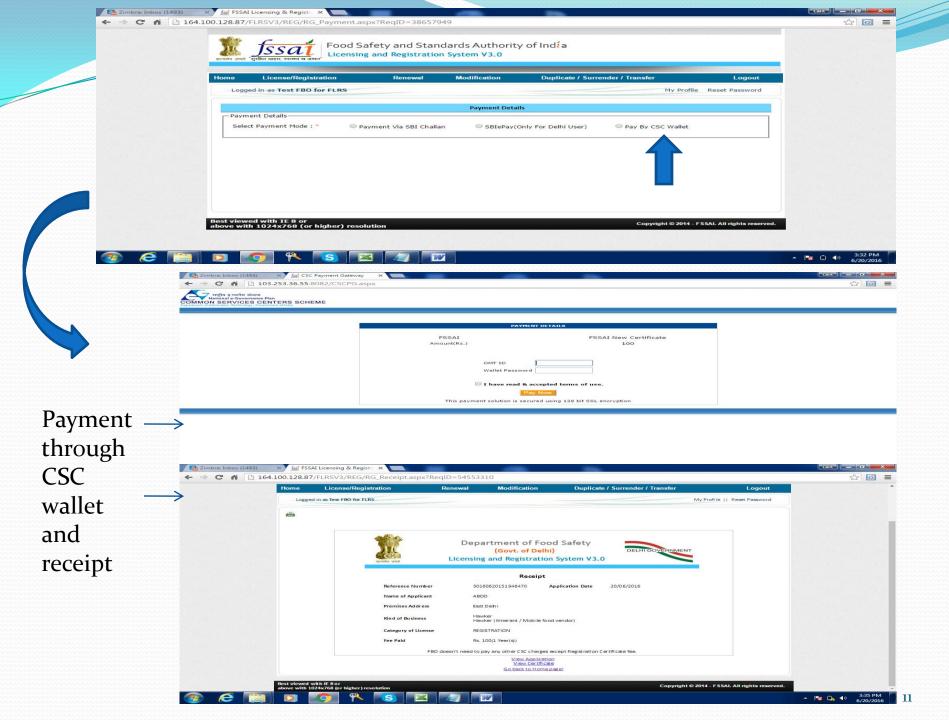
# Common Services Center & FSSAI FLRS Process Integration



CSC VLE will enter into FSSAI website and start applying for registration









Q☆ 🔈 🗉







Guidelines for FBO being printed along with certificate

#### Requirements from State FSSAI offices

- Assigning a SPOC for Accounts/Operational functions
- Providing a bank account number for transfer of fee collected through CSCs.
- Participation in state workshops for FSSAI related campaigns
- Co ordination with CSC state teams for any further updates



# Thanks Q&A

