

File No. RCD-11005/1/2021-Regulatory/FSSAI
Food Safety and Standards Authority of India
(A Statutory Authority established under the Food Safety and Standards Act, 2006)
(Regulatory Compliance Division)
FDA Bhawan, Kotla Road, New Delhi – 110002

Dated the 24th September, 2021

Notice

Sub:-Date of opening of Financial Bids in r/o Tender Notice for "Contact Center Service Provider for FSSAI" -reg.

FSSAI has invited bids for "**Contact Center Service Provider for FSSAI**" vide tender ID 2021_FSSAI_642552_1 dated 10th August, 2021 through e-procurement at CPP portal. The Tender Notice was published on CPP portal and FSSAI website. The last date for submission of bids was 08th September, 2021 by 15:00 HRS. In this connection, technical bids of 04 bidders were received online on CPP Portal, which were opened by the Tender Opening Committee on 15.09.2021 at 15:00 HRS.

2. The above technical bids were examined by the Technical Bid Evaluation Committee and it has been decided by the Competent Authority to open financial bids of the following technically qualified bidders:

Sr. No.	Name of Bidder
1	ALANKIT ASSIGNMENTS LIMITED
2	CYFUTURE INDIA PRIVATE LIMITED
3	INSIGHT CUSTOMER CALL SOLUTIONS LTD.

3. Accordingly, it has been decided with the approval of Competent Authority that Financial Bids of the aforesaid technically qualified bidders will be opened online on **29.09.2021 at 15:00 HRS.**



(Anil Mehta)
Joint Director (RCD)

To,

CTO with the request to publish it on FSSAI website.